

# REGULATIONS

## WALIBI VILLAGE

**To make your stay and that of our other guests as pleasant as possible, we have drawn up the following rules and guidelines. By making a reservation and/or booking at Walibi Village and/or entering Walibi Village, you - as a guest - accept these regulations.**

### Applicability

- These park regulations complement the General Terms and Conditions (RECRON conditions) and apply to the agreement that Walibi Village enters into with you as a guest.
- In all cases not provided for in these park regulations, Walibi Village reserves the right to draw up (additional) verbal or written regulations and/or guidelines that guests are required to comply with.
- In these regulations, the term "Walibi Village" refers to the accommodations, the grounds and the swimming pool.

### General

- The day of arrival and the day of departure count as rental days.
- The Road Traffic Act applies in Walibi Village. The maximum speed is 10 kilometres per hour. While driving a motor vehicle, you must stay on the paved roads at all times.
- At night (between 23:00 and 07:00), Walibi Village must be quiet and peaceful.
- Open fires are strictly forbidden. A barbecue is only permitted with an original grill and charcoal. You are not allowed to place a table BBQ on the patio furniture to prevent fire damage. Walibi Village reserves the right to issue a (temporary) ban on barbecues during extreme droughts or other (exceptional) circumstances.
- Smoking is only permitted outside. Smoking is banned in the accommodations, the swimming pool and our other buildings.
- Household waste, glass and other refuse must be disposed of in the designated containers.
- Guests must immediately notify the reception desk of any damaged and/or missing property belonging to Walibi Village. Walibi Village reserves the right to recover any damage and/or costs from the guest in the form of a deduction from the security deposit that was paid.
- Third parties are not allowed to spend the night in the accommodation without prior permission from Walibi Village. Additional costs will be charged for having third parties spend the night at Walibi Village. If you wish to receive visitors, you must meet them at the barrier (you can raise the barrier by presenting your keycard).
- Walibi Village reserves the right at all times to remove a guest from Walibi Village if they violate these regulations or if Walibi Village deems it necessary to do so. In that case, the guest is not entitled to restitution and/or any form of compensation.
- Walibi Village uses camera surveillance in the park for the protection of your and our safety and property.
- Physical or verbal violence or any other form of undesired behaviour directed towards other visitors and/or Walibi Village staff will not be tolerated. Guests who exhibit such behaviour will be removed from Walibi Village effective immediately. If necessary, we will call the local police

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department for assistance.

- If guests disturb the peace and/or commit acts of vandalism, Walibi Village reserves the right to remove them from Walibi Village. We will call the local police department for assistance.
- Putting up a party tent and/or wind screen is strictly forbidden.
- Guests are required to comply with instructions from our staff at all times.
- The use of sound amplification equipment is forbidden in the park.
- Carrying a weapon or other dangerous object is forbidden. Walibi Village reserves the right to remove anyone who violates this rule. This will be done in collaboration with the local police department.
- Pets are not allowed in the accommodations of Walibi Village or in the Walibi Holland park.
- Inside the Walibi Holland park, the Walibi Holland park regulations apply. Inside Walibi Village, the Walibi Village regulations apply.

### Facilities

- Walibi Village reserves the right to alter the structure and opening hours of the available facilities at Walibi Village.
- Children under the age of 10 must be accompanied by an adult when entering the swimming pool. Children over the age of 10 may enter the swimming pool without adult supervision, provided that they have a swimming certificate. Guests are forbidden from swimming or bathing in the ponds, the lake and the ditches in Walibi Village and Walibi Holland. Guests must comply with the safety regulations posted in the pool. If a guest violates these regulations, Walibi Village reserves the right to ban them from the pool. In that case, the guest is not entitled to any form of restitution.
- There is no supervision in the swimming pool.
- If guests make improper use of the facilities, Walibi Village reserves the right to deny them access to these facilities.

### Walibi Village

- For every booking, we charge a security deposit of €150 per accommodation.
- In order to book an accommodation, the principal guest must be 21 or over. The principal guest must be present for the entire duration of the booking.
- There is a maximum occupation of four people for the four-person accommodations, of seven people for the seven-person accommodations, of eight people for the eight-person accommodations and of sixteen people for the sixteen-person accommodations.
- Guests are not allowed to move any furniture that belongs inside the accommodation outside. Furniture must not be moved to different accommodations.
- At the end of their stay, guests must leave their accommodation in a neat and undamaged state. In the event of improper use of the accommodation, Walibi Village reserves the right to recover the resulting costs from the guest in the form of a deduction from the security deposit that was paid.
- Animals are not allowed in the accommodations of Walibi Village or in the Walibi Holland park.

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- Guests may only drive their car up to their accommodation and park in the designated areas to load and unload their belongings on their day of arrival and departure. Parking is only permitted in the designated parking spaces. If these parking regulations are violated, Walibi Village reserves the right to remove the vehicle or have it removed and charge the guest for the resulting costs.
- If guests find upon arrival that their accommodation has not been cleaned properly, they must immediately notify the reception desk. If this is not done within twenty-four hours of checking in, Walibi Village will no longer take up the complaint.
- Walibi Village reserves the right to enter rented accommodations for inspection or to conduct essential (maintenance) activities. In such cases, guests are not entitled to any form of restitution. If and insofar as possible, Walibi Village will inform guests about such visits in advance. In emergency situations, Walibi Village reserves the right to enter accommodations without giving prior notice.
- If an electronic keycard is lost, stolen or destroyed, a €10 fee will be charged.

### **Pictures and videos**

- Guests are allowed to take pictures and record videos at Walibi Village, albeit exclusively for private use.
- The publication of any audio-visual material is forbidden, unless Walibi Village has given prior written permission to do so.
- Guests may be photographed or recorded during their stay. Walibi Village reserves the right to use this material for publication purposes without offering guests any compensation.

### **Liability**

- Walibi Village accepts no liability whatsoever for any form of damage suffered by guests, unless this damage is a direct result of an intentional act or gross negligence on the part of Walibi Village or one of our employees.
- Walibi Village accepts no liability for the loss and/or theft of any property that guests bring with them to the park.
- Walibi Village is not liable for fire damage, missing property or damage caused by third parties.
- Liability for damage in the form of loss of enjoyment of the journey or any other form of consequential damage is excluded under all circumstances.
- If a guest suffers damage or physical harm, they must inform the reception desk as soon as possible. Under no circumstance is Walibi Village liable if the incident is reported after a guest has already left the park.
- Insofar as Walibi Village cannot appeal to the aforementioned liability limitations, Walibi Village is only liable for the sum that is paid out by the liability insurance in the case concerned.
- The principal guest and the other users are severally liable for all losses and/or damage to the accommodation and/or other property belonging to Walibi Village.

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### **Policy regarding alcohol, tobacco and drugs**

- Guests under the age of 18 are not permitted to consume alcoholic beverages. No tobacco will be sold to guests under the age of 18. In the event of excessive alcohol consumption, no more alcoholic beverages will be provided to the guest.
- Guests must be able to show proof of ID at all times when purchasing or consuming alcohol or tobacco. If they cannot show any proof of ID or if their ID shows that they are under the age of 18, no alcoholic beverages or tobacco will be sold to them.
- Guests are not allowed to be under the influence of, sell, buy or carry any drugs in Walibi Village or in the Walibi Holland park.
- If a guest violates these regulations, they will be removed from Walibi Village. In that case, the guest is not entitled to restitution and/or any form of compensation for the costs they incurred.
- In the event of a group reservation, the entire group will be removed from Walibi Village if one or more members of the group act in violation of these regulations. As before, guests are not entitled to restitution and/or any form of compensation for the costs they incurred.

### **Other**

- If a guest acts in violation of the rules outlined in these regulations and/or fails to comply with the instructions of Walibi Village's staff, Walibi Village reserves the right to remove the guest from Walibi Village without this entitling the guest to (partial) restitution and without prejudice to Walibi Village's right to recover damages resulting from the violation from the guest.
- Dutch law is exclusively applicable to the agreement between the guest and Walibi Village.
- All agreements are subject to the RECRON terms and conditions. A copy of these terms and conditions is available for consultation at the reception desk of Walibi Village. The RECRON terms and conditions were issued alongside the park regulations.
- In all other cases, the board will decide.