



PARK REGULATIONS 2018 WALIBI HOLLAND
(HEREINAFTER REFERRED TO AS WALIBI)

Welcome to Walibi!

It is our intention to provide you, as our guest, with an unforgettable day out. These regulations and guidelines have been drawn up to make your visit and that of other visitors as pleasant as possible. By entering the park you, as guest, agree with these regulations.

Admission

- ✓ The parking of your car in the car park areas of Walibi is entirely at your own risk. Walibi is not responsible for damage suffered from breaking-in or theft of your car. This also applies when the damage is caused by storm, fire, hail, explosion or any other extraordinary circumstances.
- ✓ Entrance to the areas of the park is only permitted with a valid entrance ticket. The right to entrance terminates on the leaving of the park.
- ✓ It is prohibited to all to be in the park outside opening hours.
- ✓ Walibi retains the right to alter the days of opening and/or opening hours during the season.
- ✓ Walibi retains the right to, in connection with the safety of its visitors, close its doors in the event of large numbers of visitors. This also applies to season ticket holders. If the guest is already in the possession of a valid admission ticket, than the admission ticket can be converted to another date, in the same seasonal year, at the choice of the visitor. Walibi does not accept any liability for travel costs incurred.
- ✓ In a situation in which public order is disrupted or there is the possibility of danger, Walibi is justified in immediately closing the park and denying visitors and guests access to the park. In the event that the park is closed for such a reason, there is no right of (partial) restitution or compensation for damages.

General

- ✓ Walibi retains at all times the right to remove the guest in breach of these regulations, or if it deems this to be necessary, from the park. There is no refund regulation at Walibi.
- ✓ Walibi wishes to point out to you that there is CCTV monitoring for your and our safety and the protection of your and our property.
- ✓ You must follow the instructions from our employees for your own and our safety.
- ✓ Persons who are under the influence of alcohol or drugs, or as the case may be, deal in, or are in the possession of drugs, will be refused entry to the park or will be removed from the park.
- ✓ Physical or verbal abuse or other undesirable behaviour towards other visitors and/or employees of Walibi will not be tolerated. Guests guilty of such behaviour will be immediately removed from the park. The police can be called in for this.
- ✓ The carrying of weapons or other dangerous objects is prohibited. Walibi retains the right to remove the owner of such objects from the park, possibly in cooperation with the police.
- ✓ Smoking is not permitted in our queues, attractions and catering facilities.
- ✓ Pets are not permitted, with the exception of guide dogs for the blind and disabled persons. These guide dogs must be clearly identifiable.
- ✓ The selling and/or distribution of goods is not permitted without acquiring prior written permission from Walibi.
- ✓ Employees of Walibi are permitted to inspect and/or scan your bag(s).
- ✓ It is not permitted to enter areas outside the indicated walking routes, paths and pick-nick areas.
- ✓ It is not permitted to swim or bath in the ponds, the lake and the moats of Walibi.



Attractions and shows

- ✓ In a number of attractions bags and loose objects may not be brought for security reasons. Walibi does not accept liability for damage or loss to goods left behind, as well as of goods handed over to our employees. In case of attractions where this is permitted, this will take place entirely at one's own risk.
- ✓ Safety is our priority. Everyone is obliged to adhere to the rules in and around the attractions. You can find these on the sign at the entrance of the attraction and will possibly be provided by the employees. Anyone who wilfully ignores directions and instructions for use can be denied entrance to the attraction by the employee.
- ✓ For some attractions height, build and/or health criteria apply. These limitations are maintained for the safety of the guest. If a guest cannot participate in an attraction because of the criteria maintained, Walibi does not have a refund regulation.
- ✓ Attractions and shows may be closed during your visit for security reasons. The employees of Walibi will do their utmost to reopen the attraction and/or show as soon as possible. No refund regulation applies for this.
- ✓ In case of extraordinary weather conditions (among other things, strong wind, heavy rainfall, hailstorms and thunderstorm) Walibi, in accordance with the safety procedures of the attractions and shows, is obliged to close these temporarily. No refund regulation applies for this.
- ✓ The use of the playground equipment is entirely at ones own risk. Walibi is not liable for improper use.
- ✓ Guests, who jump the queues, can be removed from the park.

Clothing

- ✓ Also during high temperatures at least a shirt, shorts and shoes must be worn.
- ✓ You can be refused entry to the park if you wear unsuitable clothing which harms the family environment of Walibi.

Picture taking and filming

- ✓ It is permitted to take pictures and films in our park, but only for personal use.
- ✓ It is not permitted to take pictures or films inside the attractions.
- ✓ Publication of image and/or sound material is prohibited, unless the management of Walibi has granted prior written permission.
- ✓ It is possible that you, as a guest, will be photographed or filmed. Walibi retains the right to use this material for publication.

Liability

- ✓ Walibi does not accept any liability for whatever damage suffered by the guest, unless the damage is the direct result of intent or gross negligence by Walibi or one of its employees.
- ✓ Walibi does not accept any liability for loss and/or theft of goods that you brought with you into the park.
- ✓ If you suffered damage or injury, you must inform the information desk of this prior to leaving. Walibi is not liable if the information is given after leaving the park.

Other

- ✓ The management decides on all cases not provided for by these park regulations.
- ✓ It is not permitted to enter the park with bicycles, skates, kid's scooters or other vehicles, with the exception of wheelchairs or prams.
- ✓ The use of radios, sound blasters or other intrusive mobile music systems is not permitted.
- ✓ In case of theft the police will always be contacted.